



VGH Viktoria Garten Hüttenindustriebedarf GmbH

WHO WE ARE

VGH Group is a global supplier and manufacturer of high-quality refractory products.

We offer full service solutions as well as individual products to our industrial customers all around the globe.

Steel and other metallic materials remain the most important group of all construction and engineering materials worldwide. Its areas of application are constantly expanding, which requires new solutions and continuous improvements from manufacturers.

Your Steel. Our Profession.

Our mission is to support our customers throughout the production process. Our goal is the success of our customers - that is why we place the greatest emphasis on outstanding product quality and competent consultancy.

We are known for our commitment to always meet our customers' individual requirements, and therefore offer highly customized solutions that promote operational and cost efficiency throughout the manufacturing process.

With the help of our experienced engineers, our strong global network and our dedicated logistic experts we are able to provide the refractory solutions you need, when you need them.

BOARD OF MANAGEMENT



Viktoria Garten
Chief Executive Officer

CEO & Founder of
VGH GmbH



Ksenia Kireeva
Law and Finance
Director

CFO of
VGH GmbH

“ *Our global customers and partners choose VGH because we are experts in problem solving. We find solutions today for the challenges of tomorrow. To make our customers more successful, we provide our solution expertise, our willingness to continuously improve and our courage to try something new.*

We achieve our goals by focusing on two core strategic elements - Competence and collaboration, both internally and with strong external partners.

Viktoria Garten
CEO & Founder

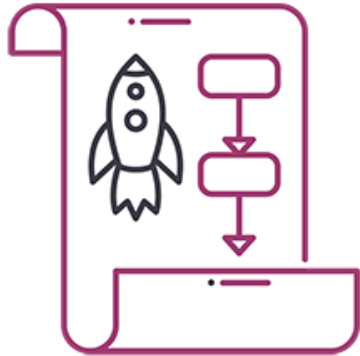


PRODUCTS AND SERVICES

VGH gives you a competitive edge with field-proven technologies combined with an innovative mindset to provide state-of-the-art processes, materials and machinery at competitive prices.

VGH GmbH focuses on offering our customers in the iron and steel producing industry as well as in the non-ferrous metals sector complete solutions and high quality products for all areas of production.

- Planning, designing and consulting services
- Production of customer-specific shaped or unshaped refractory products
- Supply of innovative products to meet the needs of the entire production process
- Technical services including installation, training of personnel, maintenance and repair
- Supervision of our customers' staff as well as post-delivery services



ENGINEERING

VGH strives to always provide the best solution for our customers' needs.

Our experienced engineers, technicians and metallurgists have the necessary knowledge and skills not only to identify deficits and potential for improvement in production processes, but also to provide our customers with the best solution for exploiting this potential.

Our expertise allows us to determine exactly what materials are needed for any specific requirements to promote a more economical, safer and overall improved manufacturing process.

- Identifying the most suitable refractory materials and solutions for the desired steel grade and best performance.
- Evaluation of plants and processes to identify potential for improvement.
- Consulting for and planning the integration of new technologies into existing operations avoiding long shutdown periods.

Our philosophy always applies - Proven methods take first priority. Because we do not risk any experiments, but focus on the highest investment security for our customers.



PRODUCTION AND RESEARCH

VGH produces and supplies high-quality shaped and unshaped refractory products of its own brand Theramer worldwide.

The production site in Hattingen includes, manufacturing facilities for unshaped refractory products Made in Germany and a modern research and development center with the tasks to fully control incoming raw materials and finished products, as well as to develop new and innovative refractory products.

We stay up to date to be able to offer you the best products and solutions possible.

Continuous development and modernization of our production and research facilities enable us to ensure the highest quality products and complete quality control of the raw materials used, while maintaining the flexibility to meet the individual requirements of our customers worldwide.

- Production of high quality refractories
- Development of new innovative refractory products
- Quality control of raw materials
- Quality control of products



QUALITY

VGH's production site in Hattingen includes a Research and Development Centre, where incoming raw materials and finished products are fully controlled.

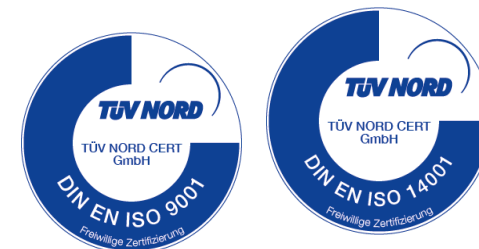
Constantly developing and modernizing research facilities and quality management processes we are able to ensure highest quality control of our refractory products.

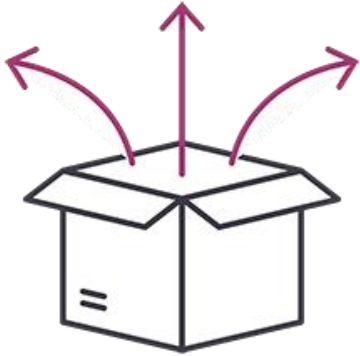
The chemical analysis of raw materials and manufactured products is regularly conducted in cooperation with the German Institute for Refractories and Ceramics "DIFK" – a leading European scientific centre for refractories and ceramics.

International Best Practice

VGH's quality management and production are certified according to international standards.

- QMS - ISO 9001 (Quality Management System)
- EMS - ISO 14001 (Environmental Management System)





LOGISTICS

Global logistics is our daily business and one of our well-known assets. As a result, we enjoy an excellent reputation for meeting delivery times and our ability to respond flexibly to our customers' delivery requirements.

Our experienced logistics team is very dedicated and will handle any challenge to deliver the products you need when you need them.

Services:

- International Transport by Rail, Road or Sea
- Container or Bulk Transportation
- Just-in-Time Deliveries
- Worldwide Warehousing
- Inventory Management

If you have special requirements, please do not hesitate to contact us.

We will find the right solution for your needs.





VGH HISTORY

VGH is an exciting journey that we are taking together with our committed employees and our customers. Every journey begins with the first step. You just need the heart to take it and a vision to guide you.

1993

VGH was initially founded in 1993 as an engineering office in Gevelsberg, Germany. Together with a very motivated team, founder and namesake Viktoria Garten quickly turned VGH into a recognized and reliable partner for steel producers worldwide.

2006

In 2006, VGH's European production unit Theramer was founded to enable VGH to continue to focus on the individual requirements of our customers as well as on quality control and just-in-time delivery.





VGH HISTORY

2016

In 2016, we established our Chinese division VGH Yingkou Refractories Co. Ltd. to produce high-quality shaped refractory products for our customers in the ferrous and non-ferrous metal industries.

2020

In 2020, a number of projects were launched to take our German production site Theramer to a whole new level.

By digitizing production and warehouse processes and investing in new machinery, we were able to increase production capacities and ensure highly efficient processes on the existing production lines.

Moreover, the construction of an additional and fully automated production line for unshaped refractory products was initiated in order to meet the high demand at an early stage.

**Thank you very much for your
attention!**



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